TIGERi Project Complete!

DEGREE AUDIT: Nov. 2010 – April 2011

FINANCIAL AID: January 2010

REGISTRATION: March 2010

ADMISSIONS: September 2009

FINANCE: July 2009

HR/PAYROLL: January 2009

BENGAL WEB: Spring 2009

NEW!

Don’t forget to check the “How Do I” Tab on BengalWeb for answers to many of your questions.

Key Contacts
for technology-related issues

Tiger Trainers
For questions about:
• TIGERi Project
• TigerGuides
• Training

Debra Shein x. 2554 sheindeb@isu.edu
Marjanna Hulet x. 2598 hulemarj@isu.edu

IT Service Desk (Help Desk)
For questions about:
• Accounts, Logins/Passwords
• Hardware, Software
• Networking
• BengalWeb, Faculty/Staff Tools, MyISU
• Banner & Auxiliary Systems
• Moodle (student support)

x. 4357 (HELP) help@isu.edu

ITRC
For questions about:
• Moodle (faculty & staff support)
• Instructional Design or Using Technology for Instruction
• Web Conferencing

x. 5880 www.isu.edu/itrc

Educational Technology Services
For questions about:
• Video Conferencing Network
• Rendezvous Classroom Tech Support
• Shared classroom Tech Support

x. 3212 media@mm.isu.edu

Networking & Telecommunications
For questions about:
• Telephones (voice mail), Copiers

x. 4541 www.isu.edu/netel