Dear Facilities Professionals:

During the new staff orientation, several Facilities Professionals mentioned the need for improved communications, one idea being to post important events and updates on the web. Thanks to our web designer, Kim Wright, we have implemented a quick update button on our website: http://www.isu.edu/facilities. On our home page, click the PAW icon.

Another idea was to create a department newsletter. I hope this newsletter is useful and informative. Please continue to let me know how we can improve on one of our priorities: COMMUNICATION - we minimize surprises through listening, understanding, and being understood!

March was the traditional budget presentation month at ISU. This is the first year in my three-year tenure that we were not required present a budget-cut scenario. This is great news, because, no budget cuts means no layoffs in Facilities Services! During the budget presentation, I was pleased to spend most of the time letting everyone know the many accomplishments made possible by your EXEMPLARY SERVICES - we provide reliable and responsible service! The list of our accomplishments is too long for this newsletter, so the PowerPoint presentation will be posted on the web. Please take the time to read about the many ways you are helping to make ISU a better place to learn and work. Throughout the years, many of you have demonstrated OWNERSHIP MINDSET - we know, protect, and improve our facilities! Pat yourselves on the back and be sure to give your fellow Facilities Professionals a hearty thanks!

As we wind down the academic year, I am pleased to introduce a team that has been working behind the scenes to add some more fun to Facilities Services. The Facilities Fun Association (FFA) has great ideas, and I look forward to participating in the activities they are planning. Please help me thank the members of the FFA by letting them know you appreciate their commitment and dedication to TEAM UNITY - we are professionals serving professionals! Led by Penny Miller, the FFA members include Jennifer Otte, Aaron Christman, Jeanette Rose-Adams, Jennifer Stevens, Moses Collier, Collin Carr, Katie Jo Bills, and others.

Finally, let me take this opportunity to introduce the Facilities Senior Leadership Team (SLT). We are grateful for the opportunity to work with such a fine group of Facilities Professionals. Thank you for your continued dedication and commitment. I look forward to our continued partnership providing the facilities and learning conditions that are developing tomorrow’s leaders.

With respect!
Joseph
ISU Cares “Spot” Awards

Jeff Behrend has worked in Facilities for the Transportation Department for 18 years as the Shop Foreman. He has an Automotive Tech. degree from the ISU College of Technology. He enjoys golfing when he has the time. Jeff was nominated for an ISU Cares Spot award for going above and beyond to help with the startup of the new RISE Building. The College of Science and Engineering will be utilizing this new facility and the work that Jeff put in to complete the requests he had was very much appreciated. Thanks Jeff!

Terry French has worked for Facilities in the Transportation Department for 25 years and has been a mechanic and Transportation Supervisor. He has a degree in Diesel Mechanics from ISU’s College of Technology. Terry helped procure the needed equipment for the start up of the new RISE Building that will be used by the College of Science and Engineering. Terry’s supervisory work and constant communication was instrumental in the opening of this new facility. Thank you Terry!

Penny Miller has worked for Facilities for 28 years. She was a custodian for 6 years and has been the Custodian Foreman for 22 years. She likes to fish, sleep, watch movies and football. She is a fan of the New England Patriots. Penny was recognized for her outstanding customer service in many areas. She willingly worked on a problem from home on her own time. She is always quick to respond to issues that come up in Facilities. Thanks, Penny, for a job well done!

Recycling at ISU

The ISU Facilities Services Custodial Department began the recycling program in September of 2010. Since then, the custodial recycling teams have picked up and recycled over 177 tons of materials from campus.

We can recycle aluminum, cardboard, all types of paper, ink jet printer cartridges, Styrofoam, P.E.T. plastics, water bottles, milk jugs, juice bottles, newsprint, books, magazines, and more.

If you are interested in our program and would like to know more, please email Loretta Taylor, Custodial Services Manager, at Tayllore@isu.edu or check out the Facilities website.

Volunteering at the Food Bank

Facilities helped in the fight to end hunger by volunteering at the Idaho Food Bank this March. We helped feed over 1200 school children by assisting in the Backpack Program.

Poverty levels are on the rise due to current economic weakness and too many Idahoan children go hungry over the weekends. Many families rely on school meals provided by the Free and Reduced Lunch Program to feed their children, but these meals are not available on the weekends.

The Backpack Program provides crucial nutrition throughout the school year to ensure that children return each Monday nourished and ready to learn.

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FFA - Mugs of the Quarter

Dennis Grimmett
Shops
Has worked at ISU for 5 years
Favorite Superhero: John Wayne
Favorite TV Show: Pawn Stars

Eric Overdorf
Custodial
Has worked at ISU for 8 months
Favorite TV Show: Top Gear
Favorite Color: Black

Phil Balster
Grounds
Has worked at ISU for 8 years
Favorite Food: Everything but sushi
Favorite Superhero: Wife

Zane Simmons
Custodial
Has worked at ISU for 3 years
Favorite Food: Anything Italian
Favorite Vacation: Cancun, Mexico

Wade Mooso
M&O
Has worked at ISU for 11 years
Favorite Food: Hamburgers
Favorite TV Show: American Idol

Brian Bennett
Heat Plant
Has worked at ISU for 2 years
Favorite Superhero: The Toxic Avenger
Favorite Color: Plaid

Terrie Claassen
Custodial
Has worked at ISU for 13 years
Favorite Vacation: Jamaica
Hobbies: Sewing & Crocheting

The Partners in Excellence Award (PIE Award) is presented to departments on campus who partner with Facilities Services to provide excellent service. Since we have started giving out this award, the following departments have been recognized for their service: Network and Telecommunications, Purchasing, Human Resources, Payroll, Registrar, and Biology.

Most recent recipient:
Eli M. Oboler Library Staff
We would like to say thank you and congratulations to our employees for their dedication and years of service to Idaho State University Facilities Services.

**Years of Service**

**30 Years**
- David Mitchell

**25 Years**
- Rodney Chlarson
- Terry French

**20 Years**
- Stephen Chatterton
- Sydney Sharp
- Carl Weenig

**15 Years**
- Andrea Goddard

**10 Years**
- Ian Pitcher
- Albert Worth

**5 Years**
- Colin Carr
- Dennis Grimmett
- Odell Hatch
- Cathy Wright

**Retirees**

We would like to say thank you to the following individuals for their years of service to Facilities. We wish you well with your future endeavors.

- **Dennis Gratzer**
  - Maintenance Craftsmen Senior and Locksmith
  - 26 years of service

- **Judy Hadley**
  - Landscape Technician Senior
  - 30 years of service

**Priorities:**

**Exemplary Service**
We provide reliable and responsible service.

**Team Unity**
We are professionals serving professionals.

**Ownership Mindset**
We know, protect, and improve our facilities.

**Communication**
We minimize surprises through listening, understanding, and being understood.

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