Go to BengalWeb for all Financial Aid and Fee Payment Processing

No fee payment or financial aid services will be available in the ballroom this spring. Bring your questions to the Rendezvous Computer lab January 6, 7, & 10, 9am-4pm and January 11, 9am-noon. Disenrollment for non-payment of fees occurs January 10, 6 pm, which opens up room for fully paid students to register for the now vacant spots in previously full classes. Disenrolled students will be allowed to register again beginning Tuesday, January 11 at 5:00 pm.

Get Started: Logon to BengalWeb (http://bengalweb.isu.edu), then click on the Finances Tab

Paying Fees?
1. Click on Account Summary to see details of your ISU account
2. In the Online Fee Payment channel, click on Pay Now via CashNet to pay fees electronically (using electronic withdrawal from your bank account or Discover/MasterCard/American Express charge cards)
   OR
3. Mail payment to Cashier’s Office: 921 S. 8th, Pocatello, ID 83209
   OR
4. Bring payment to Cashier’s Office, 2nd Floor Administration Building, Pocatello Campus

Getting Financial Aid?
1. To view and accept your Financial Aid award, go to My Financial Aid channel and click on Accept Financial Aid Awards
2. Select the appropriate Aid Year; click Submit
3. Read and follow the directions in the 5 tabs to accept award. You will not receive your award until you accept the terms provided under each tab. Once accepted, your financial aid will automatically be applied to your outstanding ISU balance

Note: Financial aid excess funds will be released January 4, 2011.

Getting excess financial aid? Your award will be automatically applied to your balance. Any excess aid will be mailed to you unless set up an electronic deposit (using eRefund) one week before your financial aid is processed or dispersed. To set up eRefund follow these steps:
1. Go to the Online Fee Payment channel and click on Enroll in eRefund
2. Mark that you want any excess aid deposited directly in your bank account. Click Continue
3. Enter your bank account information, then click Continue to finish the process

Note: It can take up to 5 business days for your money to arrive in your account.

Need more time to pay?
1. Go to the Online Fee Payment channel and click on Enroll in Payment Plan
2. Choose and click on a payment plan in the Installment Payment Plans channel
3. Follow the instructions to set up the installment plan. The first installment (25%) is due when you sign up, and a $30 enrollment fee will be charged at the time of enrollment.

Want More Details? http://www.isu.edu/finserv/feepayment/
Questions about your account? Call 282-3000 Questions about Financial Aid? Call 282-2756
Need Tech Help? Call the IT Service Desk: 282-4357 (HELP) help@isu.edu

Check your ISU email frequently for additional updates and deadlines!